

Final Report

2012 ASQ Blue Ridge Section 1108 VoC Survey

Last Modified: 11/16/2012

1. How many section meetings have you attended in the last 12 months?

#	Answer	Response	%
1	None	15	52%
2	1-2 meetings	6	21%
3	3-4 meetings	6	21%
4	5 or more meetings	2	7%
	Total	29	100%

2. If you missed a section meeting, what was the PRIMARY reason?

#	Answer	Response	%
1	Not interested in the presentation topic	5	17%
2	Work commitment	6	21%
3	Family commitment	4	14%
4	Business travel	2	7%
5	Evening classes	0	0%
6	Inconvenient meeting location	8	28%
7	Other (please specify below)	4	14%
	Total	29	100%

3. If you chose "Other" in the previous question, please specify:

Text Response

New to the area

Reasons are usually a combination of the above. I'm willing to drive over the mountain for a topic of interest to me and I try to attend local meetings even if topic is not of high interest

it was cancelled

A mix of presentation topics and/or previous commitments

Recently joined

4. Where should section meetings be held?

#	Answer	Response	%
1	Charlottesville	5	17%
2	Harrisonburg	4	14%
3	Staunton	13	45%
4	Waynesboro	3	10%
5	Other (please specify below)	4	14%
	Total	29	100%

5. If you chose "Other" in the previous question, please specify:

Text Response

Closer to Rockbridge County

I'm fine with (and understand the need to) meet at varied locations throughout the year. For reference, I'm based in Charlottesville.

Rotate between Staunton and Waynesboro, that way the Charlottesville and Harrisonburg members would not have to travel as far.

Staunton or Waynesboro

6. Should section meeting locations be rotated throughout the year?

#	Answer	Response	%
1	Yes, I would like the meeting locations to be rotated	21	72%
2	No, I would like the meetings to be in one location only	8	28%
	Total	29	100%

7. Please rank your choices for meeting days (drag and drop, with your first choice at the top):

#	Answer	1	2	3	4	5	6	
1	Monday evening	5	4	7	9	1	0	26
2	Tuesday evening	8	9	4	4	1	0	26
3	Wednesday evening	6	10	5	5	0	0	26
4	Thursday evening	7	2	10	7	0	0	26
5	Friday evening	0	1	0	1	21	3	26
6	Saturday morning	0	0	0	0	3	23	26
	Total	26	26	26	26	26	26	-

8. What time should a section meeting start and end (assuming a dinner and presentation format)?

#	Answer	Response	%
1	Start at 5:00 PM, end by 7:00 PM	0	0%
2	Start at 5:30 PM, end by 7:30 PM	7	25%
3	Start at 6:00 PM, end by 8:00 PM	16	57%
4	Start at 6:30 PM, end by 8:30 PM	5	18%
	Total	28	100%

9. What is your expected MAIN benefit of being a member of the ASQ Blue Ridge section?

#	Answer	Response	%
1	Networking opportunities	5	18%
2	Leadership development opportunities	1	4%
3	Educational/learning opportunities	20	71%
4	Interpersonal development	1	4%
5	Finding job opportunities	0	0%
6	Fulfilling a job requirement	0	0%
7	No real benefit - section membership is just assigned to me as part of my ASQ membership	1	4%
	Total	28	100%

10. What types of volunteer opportunities are you interested in this year? (check all that apply)

#	Answer	Response	%
1	Helping with the section website	2	7%
2	Helping to find presenters or coordinate tours	2	7%
3	Presenting at a section meeting	6	22%
4	Hosting a tour	0	0%
5	Proctoring a certification exam	3	11%
6	None	15	56%
7	Other (please specify below)	4	15%

11. If you chose "Other" in the previous question, please specify:

Text Response

I am also trying to help recruit new members

Can be available to help with logistics and planning for specific events, if needed

None of the above interest me, but I would be more than glad to help in other areas.

My first priority will be just making it to section meetings, which I haven't been able to do so far.

12. How often do you access the Section 1108 website?

#	Answer	Response	%
1	I didn't know the section had a website	5	19%
2	Never	0	0%
3	Less than once a month	17	63%
4	Once a month	4	15%
5	2 to 3 times a month	1	4%
6	Once a week	0	0%
7	2 to 3 times a week	0	0%
8	Daily	0	0%
	Total	27	100%

13. What types of speaker topics would most interest you at a section meeting this year?

Text Response
DOE, Lean, Application of Quality Tools
Changing Culture
Software Quality, Cost of Quality, Innovation, Organizational Behavior
differences between Lean certifications
leadership, process development, auditing,
Future of quality; quality management in an agile world; Lean Start-ups; quality in healthcare
I'm always intested in examples of how others are applying things like Lean, Six Sigma, ISO, other quality systems at their company
Quality related topics.
Anything but Six Sigma
Supplier Quality Management
Lean & Reliability
QE Related

13. What types of speaker topics would most interest you at a section meeting this year?

Text Response
Reliability Growth
Newbie stuff, how to: get started, implement QMS at work
Any topic on Quality Management
Collaborative initiatives between business and STEM education
Lean, Six Sigma, Training
Changing Culture of Companies to Data Driven Desicions
manufacturing
Applications of Lean methodologies

14. What tours would most interest you at a section meeting this year?

Text Response

Hershey, Hollister, McQuay, Little Debbie

Tours at companies that do 5S well, have great ISO systems

Not so much interested in factory tours

none

manufacturing, operations, technology, services

any and all tours are great!

manufacturing or service facility

Medical Device Suppliers

Lean mfg facilities

Military, Healthcare, Engineering

Factories with mature & immature QMS

Manufacturing Facilities

STEM settings

Hollister

local production facilities

15. What educational seminars or classes would most interest you this year?

Text Response

GD&T, Project management

Excel and/or Access, FMEA tutorials, Fault Tree Analysis tutorials

Minitab and other tools

(1) good ways to combine Lean with Six Sigma, (2) ways to combine Malcolm Baldrige, Lean, & Six Sigma

Some topics to cover the COE exam

statistical techniques, auditing (internal and external)

reliability

Supplier Quality Management

statistics, DOE, Reliability, Lean, Value Mapping

QE Related

Design of Experiment, Sample Size, Weibull Analysis, Lean Tricks & Techniques

ISO, Lean, Six Sigma

progress matrix and growth

Metrology Techniques

Root cause / FMEA

Surveys and Sampling methods

16. How many years have you been a member of ASQ?

#	Answer	Response	%
1	Less than one year	3	11%
2	1 to 2 years	6	21%
3	3 to 5 years	4	14%
4	6 to 10 years	8	29%
5	11 to 15 years	2	7%
6	16 to 20 years	2	7%
7	More than 20 years	3	11%
	Total	28	100%

17. How many years have you been a member of Blue Ridge Section 1108?

#	Answer	Response	%
1	Less than one year	5	19%
2	1 to 2 years	4	15%
3	3 to 5 years	6	22%
4	6 to 10 years	7	26%
5	11 to 15 years	1	4%
6	16 to 20 years	3	11%
7	More than 20 years	1	4%
	Total	27	100%